



## A Corporate-Higher Education Solution with Impact Case Study: Virginia College

**1 INNOVATION** The convergence of Virginia College's e-Forms Portal, CampusVue Student Management Database, and SchoolDocs Records Management System tremendously improved the overall flow of information and accessibility to documents for the entire College.

**2 ACCESS** The interoperability of all three systems and business processes greatly expedite decisions that need to be made by users throughout multiple departments via easy document retrieval and centralized access to files from multiple locations.

**3 QUALITY** SchoolDocs transformed the way information is processed from a prior paper-based, manual process to one that has become a new benchmark in the way staff and managers access documents to make decisions and complete tasks across various departments.

**4 ADOPTION** The deployment and implementation of SchoolDocs to hundreds of users at Virginia College was thorough, efficient, and the result of a structured Records Plan mapped out and configured by a combination of campus managers, consultants, and SchoolDocs training professionals. As of Spring 2018, the adoption of SchoolDocs covers 80 Virginia College campuses and nearly 40,000 students with each Student Master Folder structured for easy access and compliance tracking snapshots.

**5 ACCOUNTABILITY** SchoolDocs' records tracking, document history, audit logs, date/time stamping, and centralized access to information as well as "Who has been working on what files at what time and for how long?", enhances accountability and allows managers from the corporate office to have the vision to "See All" regarding documents and tracking at any campus, department, or office location.

**6 SECURITY** The integrity of document security in any corporate environment is extremely important and prevents breaches related to the privacy of which users are accessing and viewing specific files. SchoolDocs adheres to the nature of Virginia College's organizational structure related to multiple institutions, campuses, offices, departments, and types of records. This compliance of security requirements has made it easy for the institution to ensure proper files are only accessed by authorized personnel covering an entire matrix of scenarios.

**7 INTEROPERABILITY** The integration of multiple Virginia College datasets allows the College's various systems to share data across workflows and throughout multiple phases of document lifecycles.

**"SchoolDocs is like a recurring gift, because each time we meet as a group to design a configuration, we find another way to apply it."**

**- Ronald G. Maillette**  
*Executive Vice President, CIO, and CSO*